BACKGROUND
Libraries are advocates for intellectual freedom and promote access to information. Copyright law directly affects library services:
- New technology
- New delivery mechanisms
- Change of focus from civil law to contract law
- Complex e-learning landscape
- Low competence in copyright among library professionals
- New publication forms such as open access

COPYRIGHT INFORMATION
The aim of copyright information is to model good copyright behaviours, promote use of library resources and help researchers to gain a deeper understanding. A dialogue with faculty is essential to raise awareness about copyright.
Karlstad University Library has been working with copyright guidance for many years and has attained an expertise in copyright related issues. Liaison librarians with good relationships with faculty help researchers to understand publishing options, scholarly impact, and help them retain necessary rights.

COMPETENCE NEEDS
Traditional skills and aspects of librarianship have changed. Many librarians do not feel confident in their knowledge about copyright. Competence is needed in a number of fields:
- Rights, exceptions, and limitations
- Database licensing and digitized course material
- Operating institutional repositories
- Creative approaches and alternatives – cc, open access, open educational resources

QUESTIONS
How can we identify training needs for librarians to better support their organisation?
How can we include copyright activities into our daily routines?
How can we build knowledge and confidence?

REFERENCES